Continuous Process Improvement Deployment and Sustainment

Location: University of Tennessee, Knoxville or at your location
Duration: 1 Day
Dates: Flexible
Tuition: Please contact us for government prices
Website: [http://AandDPortfolio.utk.edu](http://AandDPortfolio.utk.edu)

WHO SHOULD ATTEND:
This course is designed for senior leaders who are planning to start a continuous process improvement (CPI) transformation or are struggling with past and current CPI implementation. This course will teach leaders about their appropriate level of engagement and the processes and actions required for successful implementation. This course will also cover the types of challenges and pitfalls to avoid when formulating and deploying a CPI transformation, and will provide examples and case studies of proven techniques for success that can be replicated in or adapted to leaders’ CPI plans.

PROGRAM OVERVIEW
The foundational research for this course’s development was conducted at organizations such as John Deere, United States Air Force, Danaher, GE, Whirlpool, JTEKT and others. Senior leaders at these organizations were interviewed to understand their successes—what they did right—and to gather information regarding what changes they would make if they were starting again. Other course inputs were developed through the personal experiences of the faculty, and research in CPI and organization transformation literature. The purpose of this course is to facilitate leaders’ understanding of the key components of not only launching a successful CPI effort, but accomplishing effective sustainment over time. In addition, participants will learn how to maximize their improvements through proven replication methodologies.

LEARNING OBJECTIVES
- Understand why most CPI initiatives fall short of expectations
- Learn the critical role of senior leadership in CPI implementations
- Realize the importance of linking CPI efforts to the strategic plan/critical business issues
- Focus efforts on tools AND people
- Learn how to structure the CPI organization for optimal impact
- Understand replication of best practices methodology
- Learn sustainment techniques to ensure improvements do not erode

FACULTY
- Chuck Parke, MBA—Lecturer, Graduate and Executive Education. Chuck has 25+ years of manufacturing experience in executive positions, working for four Fortune 100 Companies, and has experience leading continuous process improvement efforts with companies such as TRW, John Deere, Emerson Electric and Whirlpool. Chuck brings that industry experience into the classroom in many of our executive leadership and aerospace and defense courses. He has taught for GEE for over 7 years.

FACILITIES
This course is offered as a custom course on the UT campus or at your preferred location.

COMPANION COURSES
- 8-Step Problem Solving Workshop
- Strategy Alignment and Deployment
- Lean Applied to Business Processes
- Senior Leader Course (06/GS-15/CMSgt & SGM)
- Disciplines of Speed
- Better Business Deals
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CONTACT
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