Senior Leader Course

Location: University of Tennessee, Knoxville, or at your location
Duration: 2 Days
Dates: Flexible
Tuition: Please contact us for government pricing
Website: [http://AandDPortfolio.utk.edu](http://AandDPortfolio.utk.edu)

WHO SHOULD ATTEND
Key leadership personnel, typically O5/O6, E8/E9, and GS-14/15 and personnel in line for leadership positions who are responsible for oversight of Lean and process improvement efforts.

PROGRAM OVERVIEW
This course is designed to provide an overview of several Lean and process improvement initiatives. Specifically, the course includes sessions on strategy alignment and deployment (SA&D), lean tools, and the 8-step problem-solving methodology. The objective is to provide senior leaders a basic understanding of these concepts to improve and expand the implementation of continuous process improvement (CPI) efforts across the enterprise. By attending this course, leaders can build upon successes in process improvement to date, apply a standardized process for identifying major process improvement opportunities, and lead the organization in the realization of major performance gains.

The course includes an industry site tour or a military base improvement area to allow participants to comprehend the concepts covered in the lectures in a real-life business setting. Our industry and military partners, considered leaders in their respective fields, allow access to our course participants to observe methods of implementing CPI consistent with proven industry standards and recognized best practices. This site tour demonstrates how these organizations have applied the methodologies covered during the lecture to improve mission performance and reduce costs.

KEY PARTICIPANT BENEFITS
- Reinforce strategic planning methodology and governance
- Become familiar with the 8-step problem-solving methodology, with emphasis on identifying and solving the right problem through root cause analysis, and then sustaining the solution developed through this process
- Increased awareness of the organization’s current challenges with methods to share best practices
- Learn to set clear objectives and metrics
- Understand the importance of cause-and-effect analysis in problem-solving
- Understand the Lean tools used in the Toyota Production System and their application to the participant’s organization
- Improve skill levels of peers and subordinates by coaching them in problem-solving skills
- Create a culture of logical problem-solving in the organization
- Learn key questions to employ when reviewing 8-step A3 reports
- Review and discuss critical challenges that organizations face in implementing Lean concepts

FACULTY
- **James Cody, MBA** – Director, University of Tennessee Aerospace/Defense Executive Programs. James has worked in strategic planning across “total force” needs of the Department of Defense and has significant experience working with the aerospace and defense industry. James is a retired U.S. Air Force Colonel with 25 years of service.
- **Chuck Parke, MBA**—Lecturer, Graduate and Executive Education at the University of Tennessee. Chuck has an extensive background in the manufacturing industry and has held senior positions with several major companies. Chuck brings that industry experience to bear in many of our leadership and aerospace and defense courses.
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FACILITIES
This course is offered as a custom course on the UT campus or at your preferred location.

COMPANION COURSES
- Continuous Process Improvement Deployment and Sustainment
- Strategy Alignment and Deployment
- Lean Applied to Business Processes
- Senior Leader Course (06/GS-15/CMSgt & SGM)
- Disciplines of Speed

CONTACT
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